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# Can't install Windows 10 on my laptop Acer Aspire 5 A515-56G-57YE




Warcan Posts: 4 New User

December 2020 in

Aspire, E and F Series Laptops

I purchased new laptop few days ago. It has WDC PC SN530 SDBPNPZ-512G-1114 M2 SSD, I'm bumping in the same issue: Windows 10 installer can't see M2 SSD as a repository for OS installation. However BIOS can see SSD as "HDD0", at this point I'm lost. Also, the BIOS setting is quite unhelpful there are no such options as: "Auto detect M.2" Laptop is equipped with a single SSD so there is no option of installing OS on another drive-updating BIOS and reinstalling OS. I have, looking for some help. Thanks in advance.

brummyfan2 Posts: 24,464  Trailblazer

December 2020

Hi,  
Could you please try the solution by [@egydiocoelho](#) in this thread, if you need to download the chipset driver, download the chipset driver version 10.1.24.5 from acer support site(link below).

[Can't install Windows on m2 SSD on Aspire 5 A515-54G-57RF — Acer Community](#)

[Product Support | Acer United Kingdom](#)

[Acer Predator PT516-51s Performance Results - UserBenchmark](#)



Warcan Posts: 4 New User

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I read [this](#) discussion and [this](#) solution to the problem didn't work for me. There, by the way, sc from acer support site from your link, it also did not help, the Windows installer does not find



Warcan Posts: 4 New User

December 2020

Everything, hang up, the problem is solved. I found a solution.



Warcan Posts: 4 New User


December 2020

Problem: Win10 installer can't see disk!

That solution is:

1. Run BIOS
2. On "Main" menu press CTRL + S to display "VMD Controller" setting
3. Select "disable" VMD Controller
4. Save changes and exit
5. Run Win10 installer again



brummyfan2 Posts: 24,464  Trailblazer

December 2020

Thanks for posting the solution, glad you got it fixed 😊

[Acer Predator PT516-51s Performance Results - UserBenchmark](#)



egydiocoelho Posts: 90,273



Trailblazer

December 2020 edited December 2020

It is not necessary to disable the vmd controller. Just install this driver by clicking UPLOAD DRIVER in the windows installation: [https://global-download.acer.com/GDFiles/Driver/IRST/IRST\\_Intel\\_18.0.0.1135\\_W10x64\\_A.zip?acerid=637364444887846459&Step1=NOTEBOOK&Step2=ASPIREStep20A515-56G&OS=ALL&LC=en&BC=ACER&SC=PA\\_3](https://global-download.acer.com/GDFiles/Driver/IRST/IRST_Intel_18.0.0.1135_W10x64_A.zip?acerid=637364444887846459&Step1=NOTEBOOK&Step2=ASPIREStep20A515-56G&OS=ALL&LC=en&BC=ACER&SC=PA_3)

Oi! Eu não sou a cortana! Mas estou aqui para ajudar! Hi! I'm not the cortana! But I'm here to help! Se você gostou da minha resposta, marque como solução clicando em sim! If you liked my answer, mark it as a solution by clicking on yes!

**Aceite somente a resposta que ajudou a solucionar o seu problema! Please accept only the response that helped to solve your problem!**

**Detection tool** [click here to find the serial number or partnumber of your model!](#)



egydiocoelho Trailblazer

**ProductKey** [clique aqui para descobrir o serial do windows! click here to discover the windows serial!](#)

Para usuários da comunidade inglesa, espanhola, francesa e alemã, usarei o google tradutor! 😊

For users of the English, Spanish, French and German community, I will be using google translator!



dokuur Posts: 1 New User

October 7

Hello!

I have the same issue as you.

Acer Aspire 5 A515-56-543Q

SSD Kingstone

Read all your recommendations, and tried it - without result. Any sagestion?



**SergioP** Posts: 1 New User

November 10 edited November 10

Disabling de VDM controller worked for me too.

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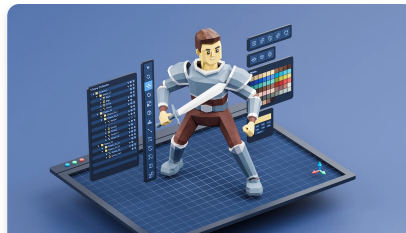
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**Rainbow Six Pro League & Majors**



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